

GER SUVERKROPP

Technology & Transformation Leader | Cloud, Infrastructure, Data Centres & Programme Governance

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EXECUTIVE PROFILE

Senior technology programme and transformation leader with 25+ years of experience delivering complex cloud, infrastructure, data-centre and enterprise change across international environments. Combines executive-level governance with hands-on delivery leadership, aligning business priorities, technical teams, suppliers and customers to deliver controlled change in live-service settings. Experience spans Cloud Services PMO leadership, multi-data-centre refresh programmes, estate optimisation, cloud automation, operational improvement, security governance and major infrastructure delivery. Has managed teams of approximately 6–15 Project Managers, plus a Test Manager where applicable, across the career. P&L accountability has applied to Cloud PMO projects and programmes.

CORE LEADERSHIP AREAS

Technology & Transformation Leadership | Programme / PMO Governance | Cloud & Infrastructure Strategy-to-Delivery | Data-Centre Transformation & Operations | Financial Control, P&L & Benefits Realisation | Operational Improvement & Automation | Supplier, Customer & Executive Stakeholder Management | Risk, Security & Delivery Assurance | Team Leadership & Coaching | Cloud Management Platforms, ServiceNow & FinOps

SELECTED CAREER IMPACT

- **€21M Data-Centre Expansion:** Directed a three-year programme covering two new data halls at Nieuwegein and a new Rotterdam data centre; improved PUE from 2.1 to 1.2 and coordinated six Project Managers and 60+ related projects.
- **€11M Integrated Cloud Ecosystem:** Accountable for a three-year private-cloud refresh across 11 data centres, including procurement, validation, customer migration and legacy decommissioning.
- **€2.9M annualised cost avoidance:** Oversaw decommissioning of 175 racks across six countries in 13 weeks, exceeding the initial maximum expectation of 153 racks, with no impact on remaining live services.
- **Cloud automation & operational benefits:** Advanced CloudBolt CMP assessment and implementation planning for an environment with 4,300+ VMs, 1,100+ chassis, 400+ virtual hosts, 25+ Azure/AWS subscriptions and >2 PB backup. TOA analysis identified approx. €1.078M annual cost-optimisation potential across incidents and service requests.

PROFESSIONAL EXPERIENCE

GETRONICS | Head of Cloud Programs

July 2021–present

- Established and developed the Cloud Services PMO, setting delivery procedures, governance and best practices; coached Project Managers and introduced KPI and decision-making dashboards.
- Owned P&L accountability for Cloud PMO projects and programmes—not the entire Cloud Portfolio—and drove savings through decommissioning, hardware refresh and licence optimisation.
- Directed the €11M Integrated Cloud Ecosystem (ICE) private-cloud refresh across 11 data centres, coordinating infrastructure, cloud, network, operations, customer teams and major suppliers.
- Delivered a global data-centre estate optimisation phase in 2024, achieving approximately €2.9M in annualised cost avoidance through 175 rack decommissions.

GETRONICS | Senior Programme Manager — Cloud Automation / CMP & TOA

September 2025–present

- Managed the technical and commercial assessment and proof-of-concept scoring of CloudBolt versus Morpheus; recommended and implemented CloudBolt following the POC.
- Shaped a phased roadmap covering portal integration, ServiceNow, FinOps/chargeback, DR/Backup, Kubernetes/PaaS and multi-cloud, supported by board-facing ROI/TCO modelling.
- Developed Technical Operations Automation use cases from approximately 280,000 incidents and 150,000 service requests; identified around €700k annual incident and €378k service-request optimisation potential.

GETRONICS | Senior Programme Manager — AOK ZSA Technical Refresh 3.0 to 4.0

June 2024–present

- Overseeing a multi-workstream technical refresh covering automation, KaaS, the ServiceNow catalogue, hardware replacement and decommissioning across Getronics, AOK and COLT.
- Coordinates multi-vendor dependencies, RACI/governance, HLD/LLD, testing, UAT, pilot and operational catalogue standardisation; tracks security and audit-readiness actions.

BT | Senior Project Advisor / Programme Manager

February 2020–July 2021

- Served on the Cloud Solution Hub SteerCo and established delivery plans, RACI matrices, Customer Delivery Journeys, PM guides, risk logs and KPIs for managed and hybrid cloud.
- Maintained oversight of hybrid, public and private cloud deliveries and reported security and technology risks affecting core systems and applications.

BT | Programme Manager

January 2016–February 2020

- Coordinated global cloud and infrastructure programmes, including COVID-19-related BT Cloud Compute work; the source CV records a 98% success rate.
- Directed the Signify/Lighting separation Regional Network Hubs programme across Shanghai, Nutley, Singapore and Rotterdam, coordinating four local teams and virtualisation/testing.
- Guided the St Antonius Ziekenhuis data-room move under NEN 7510 requirements, with zero impact on live services; the signed client evaluation was 9/10.

BT | Senior Project Manager

January 2006–January 2016

- Managed the €21M Data Centre Expansion programme, coordinating six Project Managers and 60+ related projects over three years; delivery operated within ISO 27001, ISO 27017, ISO 9001 and TIA-942 contexts.
- Coordinated a portfolio of 130+ BT Compute infrastructure projects over 2013–2016; this represents portfolio throughput over time, not simultaneous named-project workload.
- Acted as interim IT Manager Data Center Services during construction, start-up and extension, with BWSE responsibility (Building, Mechanical & Electrical, Security, Electricity).
- Earlier assignments included Philips PIAPs in four countries and infrastructure/data-management changes for ABN AMRO/RBS and ABN AMRO/Fortis integration and separation.

TAS · CMG · LOGICACMG · CTG · KPN TELECOM | Project / Test / Functional Leadership

January 1997–January 2006

- Progressed through project, test, functional and site-management roles across telecommunications, transport, finance and enterprise applications.
- Delivered the €1.1M LogicaCMG Quote Builder System in Dublin, coordinating two Project Leaders and their teams; received a written commendation and bonus.
- Earlier work covered global telecom-platform training, data-warehouse functional management, test-team leadership, reporting automation and junior Project Manager coaching.

TECHNOLOGY, GOVERNANCE & PROFESSIONAL SKILLS

Leadership & governance: Programme/PMO leadership, executive reporting, team coaching, stakeholder/vendor management, risk, dependencies, escalation and change control.

Cloud & operations: Private/public/hybrid cloud, CloudBolt, Morpheus Data, ServiceNow, Resolve/orchestration, FinOps/chargeback, DR/Backup, Kubernetes/PaaS, multi-cloud.

Infrastructure & data centres: Data-centre design/build/operations, migrations, decommissioning, BWSE, PUE, server migration (P2V/V2P/V2V/P2P), UNIX/Linux, TCP/IP.

Security & assurance: ISO 27001/ISMS, ISO 27017, NEN 7510, security governance, IT risk, GDPR/data residency, vulnerability management, IAM/PAM/WAF/SIEM.

Financial & delivery tools: Project/programme P&L, budgets/forecasting, TCO/ROI, cost optimisation, KPI dashboards, PRINCE2, ITIL, Agile/Scrum/SAFe elements.

PROFESSIONAL TRAINING

PRINCE2 Foundation & Practitioner | ITIL v3 Foundation | UNIX User Administration and Security | Learning Threat Modeling for Security Professionals | UNIX/Linux, TCP/IP and routing | Business Objects | Cognos Powerplay | ASP.NET | TestFrame | Situational Leadership

Dutch — native | English — fluent | German — good

Copies of the original performance reviews and customer evaluations are available upon request.