

Ger Suverkropp

Head of Cloud PMO – Programs & Projects | Senior Program Manager

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Available for permanent positions and freelance/interim (ZZP)

Professional Summary

Results-driven senior leader with 25+ years in ICT and 15+ years in executive program & portfolio management. Expert in cloud transformation, hybrid/multi-cloud strategies, data center modernization, and digital transformation initiatives. Proven track record of delivering high-impact, scalable programs with strong P&L accountability, time-to-value acceleration, ROI realization, and exceptional customer satisfaction.

Skilled in blending hybrid Agile/Scrum/SAFe approaches with PRINCE2/ITIL governance to drive change management, mitigate risks, and align IT with business strategy. Focus on sustainable IT (energy-efficient infrastructure), team coaching, and building high-performing delivery organizations. As named project manager I typically run one large, two medium, or up to three small projects at a time; larger volumes were programme span over years, not simultaneous personal WIP.

Key Competencies

- **Program & Portfolio Management** – PRINCE2 Practitioner, ITIL
- **Hybrid Agile / Scrum / SAFe** in large-scale transformations
- **P&L Ownership**, budget control & cost optimization
- **Stakeholder Alignment** & executive communication
- **Cloud Migration & Implementation** (hybrid, public, private)
- **Data Center Design/Build/Operations** – BWSE, PUE reduction
- **Risk & Governance** – RACI, ISO 27001/27017/9001 compliance
- **Change Management & Value Realization** (time-to-value, ROI)
- **Process Optimization**, KPI dashboards & feasibility analysis
- **Sustainable IT** & energy-efficient infrastructure
- **Leadership**, coaching & team scaling

Professional Experience

Head of Cloud Programs Getronics – 2021 – present

- Built and led Cloud Services PMO; established best practices, standardized delivery frameworks and governance for scalable cloud operations
- Held full P&L responsibility for global cloud portfolio; delivered significant cost savings via decommissioning, hardware refresh, license optimization
- Directed worldwide cloud transformation programs, including renewal of global private/public cloud infrastructure
- Coached senior project managers; applied hybrid Agile methods to accelerate iterations and enhance stakeholder value
- Provided executive-level KPI dashboards and decision support to drive strategic alignment and business outcomes

Programme Manager – AOK ZSA Technical Refresh (3.0 → 4.0) Getronics – 2025 – 2026

- Accountable for the full ZSA portal technical refresh (3.0 → 4.0): first-time Automation and KaaS, ServiceNow catalogue refresh, new hardware stack plus decommissioning of the old stack, and security/process standardisation across Getronics, AOK and COLT.
- Drove end-to-end delivery through requirements gathering, HLD/LLD, test, UAT and pilot under live-service constraints.
- Refreshed and adjusted the ServiceNow catalogue (SID, VM lifecycle, WAF, IAM, VPN, public IP, mail, certificates, non-standard requests) while mitigating open risks on SIEM, vulnerability remediation, firewall cleanup, capacity/asset reporting and ZSA platform documentation.

Global DC Estate Cost-Savings Program Manager Getronics – 2024

- Led Phase 1 of the Global DC Estate optimisation programme end-to-end: ceased 175 racks across Colt and AtlasEdge footprints (Spain, France, Italy, Germany, UK, Portugal) — above the 153 maximum expected (min. 113, threshold 135) in a planned 13-week window from a 385-rack starting estate.
- Drove weekly progress governance, multi-supplier cease processes and CMDB / contractual-threshold reporting; realised ~€2.9 M annualised cost avoidance (MRC €242 k / YRC €2.91 M) with zero impact on remaining live customer and internal services.
- Executed Phase 2 (ACI/OCN firewall consolidation and ongoing utilisation governance) while protecting BAU service continuity across the multi-country DC estate.

Senior Program Manager Getronics – 2025/2026

- Cloud Automation / CMP (Getronics, 2025): Programme Manager implementing a hybrid Cloud Management Platform across 4,300+ VMs and 25+ Azure/AWS subscriptions — multi-vendor assessment & POC (CloudBolt vs Morpheus), board-ready ROI (target payback within 18 months), and phased roadmap covering ServiceNow, FinOps, DR/Backup and multi-cloud orchestration.
- Technical Operations Automation – TOA (Getronics): Programme Manager implementing operations automation based on ServiceNow ticket analysis (~280k incidents / ~150k service requests); quantified automatable use cases with ~€700k (INC) and ~€378k (SR) annual cost-optimisation potential and a 3-year TCO/ROI model for platform-led IT operations automation.

Senior Project Advisor / Program Manager BT – 2020 – 2021

- Developed standardized delivery artifacts (plans, RACI, Customer Journeys, risk logs) for managed & hybrid cloud solutions
- Led Cloud Solution Hub program; ensured predictable delivery across hybrid/public/private environments
- Managed security & technology risk governance for mission-critical systems

Program Manager BT – 2016 – 2020

- Coordinated all global COVID-19 cloud compute programs; achieved 98% success rate through hybrid planning and iterative delivery
- Restructured cloud portfolio for better customer alignment and faster time-to-value
- Led feasibility studies and cloud migration roadmaps

Senior Project Manager BT – 2006 – 2016

- As named PM: one large, two medium, or up to three small at a time. Programme lead DC Extension 2010–2013: 6 PMs delivered 60+ related projects over those three years (not at once). Coordinated a 130+ Compute infrastructure portfolio over the period (P2V/V2P/MER-SER) — not simultaneous personal load. Led Nieuwegein renewal (two new data floors; PUE 2.1→1.2) and new Rotterdam facility; DTCC first customer into newly built DC capacity (PUE 1.2).
- Acted as interim IT Manager Data Center Services during major builds
- Managed full BWSE lifecycle, testing, handover, and customer migrations

Earlier Roles (1997–2006) – TAS/CMG/LogicaCMG/CTG/KPN Telecom Project & test leadership in telecom/finance; Y2K compliance, database/reporting systems, governance implementation

Education & Certifications

- PRINCE2 Practitioner & Foundation (AXELOS)
- ITIL v3 Foundation (EXIN)
- UNIX/Linux Administration, TCP/IP & Networking (Global Knowledge)
- Various: Business Objects, Cognos, ASP.NET Development, Situational Leadership

Languages

- Dutch – native
- English – fluent
- German – good

References

Available upon request (senior stakeholders at Getronics, Equinix, Antheon)